

# Sugar Processing Operator

QP Code: FIC/Q7102

Version: 1.0

NSQF Level: 4

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## **FIC/Q7102: Sugar Processing Operator**

### **Brief Job Description**

Sugar processing Operator is in charge of ensuring that machinery and equipment needed to produce sugar from raw materials like sugar cane or sugar beets are operated efficiently and safely. They control and direct the whole procedure, from the extraction of sugarcane juice to the production of refined sugar products. Sugar processing operator make sure that the product is produced in accordance with industry standards for quality, safety, and the environment.

### **Personal Attributes**

They must have unrelenting attention to detail, to uphold the highest levels of quality control. Prioritizing and fostering a culture of safety among their team, they place a high priority on safety consciousness. They can deal with the constantly shifting requirements of sugar processing because of their high problem-solving abilities and adaptability. For seamless cooperation, effective communication and teamwork are required, and stress management enables serenity under pressure. The critical personality qualities necessary for success in this profession also include dependability, moral behaviour, and a dedication to creating premium sugar goods.

### **Applicable National Occupational Standards (NOS)**

#### **Compulsory NOS:**

1. [FIC/N7103: Carry out Sugar Processing](#)
2. [FIC/N7104: Carry out Maintenance and Troubleshooting](#)
3. [FIC/N9901: Implement health and safety practices at the workplace](#)

#### **Elective NOS:**

Elective 1:

[FIC/N7105: Perform clarification of sugarcane juice in a sugar mill](#)

Elective 2:

[FIC/N7106: Perform evaporation of sugarcane juice in a sugar mill](#)

Elective 3:

[FIC/N7107: Perform crystallization of sugar syrup in a sugar mill](#)

Elective 4:

[FIC/N7108: Perform refining of crystal sugar](#)

Elective 5:

[FIC/N7109: Perform drying of crystal sugar](#)

**Qualification Pack (QP) Parameters**

<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>Country</b>	India
<b>NSQF Level</b>	4
<b>Aligned to NCO/ISCO/ISIC Code</b>	
<b>Minimum Educational Qualification &amp; Experience</b>	1. 12th grade pass OR 2. Completed 2nd year of 3-year diploma (after 10th) OR 3. 10th-grade pass plus 1-year NTC plus 1 year NAC OR 4. 8th pass plus 2-year NTC plus 1-Year NAC plus CITS OR 5. 10th Grade Pass with 2 years relevant experience in Food Processing Industry OR 6. Previous relevant Qualification of NSQF Level 3.0 with 3 years relevant experience in the Food Processing Industry.
<b>Minimum Level of Education for Training in School</b>	Not Applicable
<b>Pre-Requisite License or Training</b>	NA
<b>Minimum Job Entry Age</b>	18 Years
<b>Last Reviewed On</b>	NA
<b>Next Review Date</b>	NA
<b>NSQC Approval Date</b>	
<b>Version</b>	1.0



## Qualification





## Qualification



## FIC/N7103: Carry out Sugar Processing

### Description

This NOS unit is about sugar processing using various methods and machineries as per the specifications and standards of the organization.

### Scope

The scope covers the following:

- Pre-processing of Resources
- Processing of Sugar
- Conduct Quality Tests and Inspections
- Carry out Packaging and Dispatch

### Elements and Performance Criteria

#### *Pre-processing of resources*

To be competent, the user/individual on the job must be able to:

- PC2. check safety norms of defined area and inform the safety in charge if not suitable
- PC3. interpret the process chart/product flow chart/formulation chart for products to be produced
- PC4. inspect the quantity and quality of the received raw material against specification to ensure it meets the quality standards  
 Raw material: Sugar cane etc.  
 Quality standards: Purity and cleanliness, Chemical Composition, Pesticide and chemical residue levels, etc.
- PC5. maintain inventory while effectively storing raw material in designated areas
- PC6. prepare and set up the machines for sugar processing process  
 Machines: Extraction machinery, crushers, etc.
- PC7. conduct equipment inspection and maintenance to ensure good operator order
- PC8. prepare quality control tools and devices for monitoring essential factors  
 Factors: temperature, pressure, pH, etc.
- PC9. calibrate and validate the quality control equipment for accurate test results
- PC10. ensure there are ample supplies of packaging materials for packing the finished sugar product  
 Packaging materials: cartons, containers, etc.
- PC11. check the cleanliness of packaging material to ensure it fulfils hygiene and quality requirements
- PC12. perform safety inspections and ensure that all safety equipment is accessible and in good working order  
 Equipment: personal equipment, emergency response equipment, etc.

#### *Processing of Sugar*

To be competent, the user/individual on the job must be able to:

- PC13. manage sugar extraction equipment, such as crushers, mills, etc. to obtain juice from sugarcane
- PC14. oversee and update the extraction parameters to maximize juice yield  
 Parameters: crushing or milling speed, Pressure, Feed rate, cutting size, extraction time, temperature, moisture



content, sucrose content, etc.

- PC15. clean sugarcane juice from contaminants and solids by following the clarification process
- PC16. remove suspended particles by using filtering machinery to ensure juice clarity
- PC17. control the evaporation process to lower the water content and raise sugar concentration
- PC18. monitor and adjust parameters of the evaporation equipment  
Parameters: temperature, pressure, flow rates, etc.
- PC19. manage crystallization process for creating sugar crystals
- PC20. alter variables to get desired size and quality of crystals  
Variables: seeding, temperatures, etc.
- PC21. separate sugar crystals from molasses-containing liquid through centrifuges
- PC22. administer drying process to completely dry sugar crystals
- PC23. sustain ideal conditions and temperatures to ensure product quality

### *Conduct quality tests and inspections*

To be competent, the user/individual on the job must be able to:

- PC24. monitor the efficiency of crushers or mills by observing essential factors while extracting sugar cane juice  
Factors: juice flow rates, pulp discharge, etc.
- PC25. examine extracted juice to assess its initial parameters  
Parameters: sugar concentration, colour, clarity, etc.
- PC26. administer the clarifying and filtering operations to confirm the removal of contaminants and suspended particles
- PC27. conduct routine turbidity and suspended solids testing to evaluate the working of filtration and clarifying process
- PC28. oversee the evaporation and concentration processes to decrease water content and raise sugar concentration
- PC29. regulate brix (sugar concentration) testing to ensure it complies with specified requirements
- PC30. analyze the crystal samples periodically to verify that size and purity are within standards
- PC31. analyze sugar recovery rate and separation efficiency
- PC32. check product's temperature and moisture content on a regular basis
- PC33. oversee extensive quality checks on purity, color, sucrose content and particle size

### *Carry out packaging and dispatch*

To be competent, the user/individual on the job must be able to:

- PC34. keep packaged materials dry and spotless to avoid contamination or damage
- PC35. operate filling machines to precisely weigh and fill packing containers with required amount of sugar
- PC36. examine filling procedure to avoid overfilling or underfilling
- PC37. apply appropriate details of the product by employing labelling and coding machines  
Details: product labels, barcodes, lot numbers, expiration dates, etc.
- PC38. check packaged goods on a regular basis for any flaws  
Flaws: contaminated or broken packing
- PC39. remove and separate goods that are defective or broken
- PC40. organize stacking and palletization of packed goods for effective storage and transportation
- PC41. keep thorough records of the packing procedure and revisions made to the package  
Records: including the number of items packed, the packaging materials employed, any errors or deviations, etc.
- PC42. plan and manage loading of packaged sugar goods effectively and safely onto vehicles or shipping containers
- PC43. verify specifics of packaged sugar goods and shipment or delivery correspond to customer's demands  
Specifics of packaging: amount, kind of product, packaging requirement, etc.

Specifics of shipment and delivery: final destination, time of delivery, etc.

PC44. communicate periodically with teams to organize delivery schedules

Teams: Logistic team, dispatchers, transport staff, etc.

PC45. resolve any packing or dispatch-related problems and notify to supervisor

### **Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

KU1. fundamental principles behind the process of sugar extraction, crystallization, and purification

KU2. physical and chemical characteristics of sugar and its behaviour when processed

KU3. how to operate and maintain sugar processing apparatus, including mills, centrifuges, evaporators, and packaging equipment

KU4. characteristics and features of each processing line machine

KU5. sugar product quality requirements including sucrose concentration, colour, purity, and particle size

KU6. how to do quality checks and evaluate test findings

KU7. safety procedures and guidelines in a manufacturing setting, including hazardous materials and mechanical safety

KU8. environmental legislation relating to sustainable practices and trash disposal

KU9. effects of process control variables on product quality, such as, temperature, pressure, flow rates, and sugar concentration

KU10. processing parameters to optimize efficiency and yield

KU11. good hygiene practices and food safety regulations

KU12. how to identify and address technical problems, quality-standard violations and equipment problems

KU13. inventory management and material handling

KU14. handling techniques for raw materials, packaging materials and finished products

KU15. how to maintain accurate records of processing activities, quality tests, equipment maintenance and production logs

KU16. industry-specific regulations, standards, and certifications related to sugar processing

KU17. compliance requirements for safety, quality, and environmental practices

### **Generic Skills (GS)**

The user/individual on the job needs to know how to:

GS1. knowledge of documentation and record-keeping

GS2. analyze information and take appropriate actions

GS3. prioritize safety and adhering to safety protocols

GS4. note down the information communicated by the senior/supervisor, observations (if any) related to the process, as per applicability in the organization

GS5. read and interpret the work order from the supervisor, certificate of analysis, analysis report from internal lab, process required for producing various types of products, equipment manuals and process documents to understand the equipment operation and process requirement

GS6. communicate effectively with subordinates as well as supervisors

GS7. perform calculations related to quantities, parameters and measurements

GS8. collaborate and contribute to a positive and productive work environment

GS9. discuss task lists, schedules, and activities for carrying out production with the senior/supervisor

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
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**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N7103
<b>NOS Name</b>	Carry out Sugar Processing
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>NSQF Level</b>	4
<b>Credits</b>	4
<b>Version</b>	1.0
<b>Next Review Date</b>	29/05/2027

## FIC/N7104: Carry out maintenance and troubleshooting

### Description

This NOS unit is about carrying out preventive maintenance and troubleshooting of equipment issues along with periodic documentation.

### Scope

The scope covers the following:

- Carry out preventive planned maintenance
- Perform troubleshooting of equipment issues
- Carry out documentation to ensure compliance

### Elements and Performance Criteria

#### *Carry out preventive planned maintenance*

To be competent, the user/individual on the job must be able to:

- PC1. check for wear, damage, or malfunction on a regular basis on all processing machinery  
Machinery: mills, centrifuge, evaporators, drying units, etc.
- PC1. perform operational and visual inspections to identify any anomalies or possible problems
- PC2. lubricate appropriately moving components to decrease friction and prevent wear
- PC3. prevent performance issues by keeping equipment away from contaminants  
Contaminants: debris, sugar residue, other impurities, etc.
- PC4. maintain alignment and ensure proper assembly of parts  
Parts: loose bolts, nuts, fasteners, etc.
- PC5. replace filters and screens per maintenance plan recommendations in order to avoid clogging
- PC6. examine or replace drive systems, chains, and conveyor belts to avoid belt or chain failures
- PC7. inspect appropriate parts for loose connections or corrosion  
Parts: wiring, control panels, electrical connections, etc.
- PC8. verify sensors, switches and control systems are operating properly
- PC9. monitor cooling and heating systems for technical issues  
Cooling and Heating system: heat exchangers, condensers, etc.  
Technical issues: leaks, obstructions, temperature changes, etc.
- PC10. examine or replace damaged seals, gaskets and lubricate pumps if required
- PC11. make sure safety precautions are working as intended  
Safety precautions: emergency stops, safety guards, etc.
- PC12. adhere to preventive maintenance schedule created by maintenance department

#### *Perform troubleshooting of equipment issues*

To be competent, the user/individual on the job must be able to:

- PC13. safely shutdown or isolate damaged equipment to avoid further harm
- PC14. identify equipment problems that can assist in comprehending source of issue  
Problem identification: through strange sensations, noises, visual indications, etc.

- PC15. conduct methodical testing and isolation of components or subsystems to identify precise location and cause of problem
- PC16. check wiring, connections and device parts for signs of wear, damage and loose connections
- PC17. inquire about equipment operating circumstances  
Circumstances: current maintenance history, operating parameters, modifications to process conditions, etc.
- PC18. evaluate performance of equipment and collect information by using diagnostic tools and equipment  
Tools and equipment: meters, gauges, sensors, etc.
- PC19. interpret instrument readings and use it for troubleshooting along with coworkers  
Coworkers: managers, engineers, maintenance staff, etc.
- PC20. categorize any possible contributing elements or circumstances that may result in recurrent issues and suggest preventive steps to avert such issues

### *Carry out documentation to ensure compliance*

To be competent, the user/individual on the job must be able to:

- PC21. gather information and keep records of each manufacturing batch's information  
Information: raw material consumption, production rates, processing characteristics, equipment used, people involved, start and end time, etc.
- PC22. create daily or shift production logs to track sugar processing status
- PC23. record correctly and legibly the findings of quality testing in quality control documents
- PC24. record sampling process followed in production line  
sampling record: includes sample sizes, sampling locations, sample collecting techniques, etc.
- PC25. maintain records of normal maintenance procedures  
Procedures: repairs, calibrations, inspections, etc.
- PC26. ascertain all records are maintained per industry-specific regulations  
Regulations: laws governing food safety, environment, product quality, etc.
- PC27. discuss documentation findings with appropriate parties to address concerns or issues  
Parties: management, quality control teams, supervisors, etc.

**Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

- KU1. functions, components and operation of the processing equipment such as crushers, centrifuges, evaporators, packaging machinery, etc.
- KU2. preventive maintenance procedures such as maintenance intervals, lubrication requirements, inspection points, etc.
- KU3. how to use tools and equipment such as wrenches, lubrication devices, diagnostic instruments, etc.
- KU4. safety protocols and best practices for maintenance tasks
- KU5. importance of maintenance schedules and adherence
- KU6. working of critical components and processes
- KU7. data instruments and sensors
- KU8. how to determine root cause of the issues and which solution to implement
- KU9. specific industry regulations, quality standards, and compliance requirements including food safety and environmental regulations
- KU10. how to maintain accurate production, quality equipment maintenance records

**Generic Skills (GS)**

The user/individual on the job needs to know how to:

- GS1. focus on details while inspecting equipment and follow maintenance checklists
- GS2. knowledge of documentation and record-keeping
- GS3. analyze information and take appropriate actions
- GS4. prioritize safety and adhering to safety protocols
- GS5. note down the information communicated by the senior/supervisor, observations (if any) related to the process, as per applicability in the organization
- GS6. read and interpret the work order from the supervisor, certificate of analysis, analysis report from internal lab, process required for producing various types of products, equipment manuals and process documents to understand the equipment operation and process requirement
- GS7. communicate effectively with subordinates as well as supervisors
- GS8. perform calculations related to quantities, parameters and measurements
- GS9. collaborate and contribute to a positive and productive work environment
- GS10. discuss task lists, schedules, and activities for carrying out production with the senior/supervisor

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
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**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N7104
<b>NOS Name</b>	Carry out maintenance and troubleshooting
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>NSQF Level</b>	4
<b>Credits</b>	3
<b>Version</b>	1.0
<b>Next Review Date</b>	29/05/2024

## **FIC/N7105: Perform clarification of sugarcane juice in a sugar mill**

### **Description**

This OS unit is about removing the impurities from the sugarcane juice obtained from the milling process as per the industry standard and the available machinery.

### **Scope**

The scope covers the following:

- Prepare tools for clarification process at a sugar mill
- Carryout clarification of sugarcane juice
- Perform post-production cleaning and regular maintenance of equipment

### **Elements and Performance Criteria**

#### *Prepare tools for clarification process at a sugar mill*

To be competent, the user/individual on the job must be able to:

- PC1.** check the availability and working of the tools in the clarification area
- PC2.** inspect the workers in the station are wearing PPE kits
- PC3.** ensure all safety procedures are followed while working with high-temperature drying equipment

#### *Carryout clarification of sugarcane juice*

To be competent, the user/individual on the job must be able to:

- PC4.** pass the sugarcane juice to the vibrating screens/sieve baskets to remove solid particles, leaves and large debris
- PC5.** add prescribed amount of Sulphur dioxide or its derivatives Sulphur metabisulphite to maintain the color and prolong the shelf life
- PC6.** heat the raw sugarcane juice at 70-75° C temperature in primary heaters to kill the bacteria (Leuconostoc)
- PC7.** transfer the raw juice to the lime station to add lime (calcium hydroxide) to the solution to aid precipitation and coagulation of particles, neutralize the pH level
- PC8.** pump the neutralized cane juice into continuous clarifier and add flocculants (to improve sedimentation or filterability of smaller particles)
- PC9.** allow the treated juice to settle in settling tanks, which gives sludge at the bottom and clear juice on the top
- PC10.** clear juice is skimmed or decanted from the top and the sludge/mud is disposed of for use as fertilizers
- PC11.** transfer the clear juice to vacuum evaporators for further processing
- PC12.** document the activities of the clarification process for quality audit and process improvement

#### *Perform post-production cleaning and regular maintenance of equipment*

To be competent, the user/individual on the job must be able to:

- PC13.** clean the clarification process equipment with the approved cleaning agents and methods of cleaning
- PC14.** follow the GMP health and safety standards while cleaning equipment
- PC15.** sanitize the work with the approved sanitizers and as per GMP standards
- PC16.** handle the maintenance needs/repairs of equipment that are identified during cleaning activity
- PC17.** document the equipment maintenance and cleaning activities

**PC18.** dispose of waste materials gathered during the cleaning process

### **Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

- KU1.** benefits of heating the raw sugar cane juice
- KU2.** importance of clarification process in sugar cane processing
- KU3.** role of Sulphur-di-oxide in sugar processing
- KU4.** reasons for using high-quality milk of lime
- KU5.** importance of the pH level
- KU6.** flocculation process and flocculants used
- KU7.** advantages of flocculation process
- KU8.** skimming or decanting of clarified sugar cane juice
- KU9.** working of the various tools used in the clarification process
- KU10.** chemical composition of raw sugar cane juice and clarified juice
- KU11.** attributes to check as part of Quality control
- KU12.** waste disposal as per the industry standards and GMP guidelines
- KU13.** Industry best practices for manufacturing goods (GMP)
- KU14.** FSSAI schedule 4 standards with regard to manufacturing food products
- KU15.** personal health and safety standards while at work

### **Generic Skills (GS)**

User/individual on the job needs to know how to:

- GS1.** read and interpret policies and process manuals
- GS2.** communicate with others effectively
- GS3.** collaborate with team members to increase process efficiency
- GS4.** plan and prioritize tasks to maximize productivity
- GS5.** be punctual and courteous
- GS6.** adhere to the production schedule and meet deadline
- GS7.** follow safety standards for self and others
- GS8.** read operation manuals and process documents to understand the equipment operation and process requirement

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
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**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N7105
<b>NOS Name</b>	Perform clarification of sugarcane juice in a sugar mill
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Next Review Date</b>	29/05/2027

## **FIC/N7106: Perform evaporation of sugarcane juice in a sugar mill**

### **Description**

This OS unit is about overseeing the evaporation stage of sugar production in order to get a concentrated sugarcane juice for extracting sugar crystals as per the industry standard and the available machinery.

### **Scope**

The scope covers the following

- Prepare the tools for evaporation process
- Carryout evaporation of sugarcane juice at the sugar mill
- Perform post-production cleaning and regular maintenance of equipment

### **Elements and Performance Criteria**

#### *Prepare the tools for evaporation process*

To be competent, the user/individual on the job must be able to:

- PC1.** verify the evaporators for the process are working efficiently and safety
- PC2.** check the chemicals and raw materials used for the process are available in adequate quantity
- PC3.** ensure all safety procedures are followed while working with high-temperature drying equipment
- PC4.** check the availability of health and safety kits in the work area

#### *Carryout evaporation of sugarcane juice at the sugar mill*

To be competent, the user/individual on the job must be able to:

- PC5.** adjust various parameters of the evaporators to get the desired concentration of sugar cane juice  
Parameters: temperature, pressure, flow rates
- PC6.** preheat the clarified sugarcane solution to improve the energy efficiency of the evaporation process
- PC7.** add appropriate defoaming agents to prevent foam formation  
defoaming agents' type: silicone-based, polyglycol-based, mineral oil-based, fatty acid-based, non-ionic surfactants, food grade antifoam agents
- PC8.** transfer this solution to the series of multiple-effect evaporators in a controlled temperature
- PC9.** pass steam through the first evaporator which vaporizes the water in the sugarcane juice
- PC10.** vapour from the first evaporator moves to the second evaporator in the series and works as a heating medium
- PC11.** ensure the sugarcane juice flows through multiple effect evaporators to get a thicker syrup at each step
- PC12.** check the concentration level of the syrup at the end of the process, is as per the industry standards (from 10-15 Brix dissolved solids to 50-70 Brix thick syrup)
- PC13.** transfer the concentrated syrup to cooling chambers to reduce their temperature
- PC14.** send sample to the appropriate department for quality check  
quality check: sugar content, purity
- PC15.** store them in tanks or vessels until ready for the next process namely crystallization
- PC16.** document the activities of the evaporation process for quality audits and process improvement

#### *perform post-production cleaning and regular maintenance of equipment*

To be competent, the user/individual on the job must be able to:

- PC17.** clean the equipment with the approved cleaning agents and methods of cleaning

- PC18.** follow the GMP health and safety standards while cleaning equipment
- PC19.** sanitize the work area with the approved sanitizers and as per GMP standards
- PC20.** check the working of the equipment before the next batch is ready for evaporation process
- PC21.** document the cleaning and maintenance activities
- PC22.** dispose of waste materials gathered during the cleaning process

### **Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

- KU1.** importance of preheating the sugarcane juice/extract
- KU2.** significance of the evaporation process
- KU3.** tools used in the evaporation process
- KU4.** working of the multi-effect evaporators
- KU5.** about defoaming agents
- KU6.** criteria for selection of defoaming agents and prescribed dosage
- KU7.** effects of foaming of sugarcane juice in the evaporation process
- KU8.** process of condensation
- KU9.** importance of the brix level of the concentrated syrup
- KU10.** importance of cooling the sugar syrup to reduce its temperature
- KU11.** check the sugar content and purity as part of Quality control
- KU12.** Industry Best Practices for manufacturing goods (GMP)
- KU13.** FSSAI schedule 4 standards with regard to manufacturing food products
- KU14.** personal health and safety standards while at work

### **Generic Skills (GS)**

User/individual on the job needs to know how to:

- GS1.** read and interpret policies and process manuals
- GS2.** communicate with others effectively
- GS3.** collaborate with team members to increase process efficiency
- GS4.** plan and prioritize tasks to maximize productivity
- GS5.** be punctual and courteous
- GS6.** adhere to the production schedule and meet deadline
- GS7.** follow safety standards for self and others
- GS8.** read operation manuals and process documents to understand the equipment operation and process requirement

**Assessment Criteria**

<b>Assessment Criteria for Outcomes</b>	<b>Theory Marks</b>	<b>Practical Marks</b>	<b>Project Marks</b>	<b>Viva Marks</b>
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**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N7106
<b>NOS Name</b>	Perform evaporation of sugarcane juice in a sugar mill
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Next Review Date</b>	29/05/2027

**FIC/N7107: Perform crystallization of sugar syrup in a sugar mill**
**Description**

This OS unit is about overseeing the crystallization process in which the concentrated sugar syrup is converted into sugar crystals as per the industry standard and the available machineries.

**Scope**

The scope covers the following

- Prepare the tools for crystallization process
- Carryout crystallization of concentrated sugar syrup at the sugar mill
- Perform post production cleaning and regular maintenance of equipment

**Elements and Performance Criteria**
*Prepare the tools for crystallization process*

To be competent, the user/individual on the job must be able to:

- PC1.** verify the crystallizers (large vessel with agitators or mixers) used for the crystallization process are working efficiently and safety
- PC2.** check the chemicals and raw materials used for the process are available in adequate quantity
- PC3.** verify the work area is clean and is ready for the crystallization process
- PC4.** check the availability of health and safety kits at the work area
- PC5.** ensure all safety procedures are followed while working with high temperature drying equipment

*Carryout crystallization of concentrated sugar syrup at the sugar mill*

To be competent, the user/individual on the job must be able to:

- PC6.** adjust various parameters of the vacuum pan to get the desired sugar crystals  
Parameters: temperature, pressure, vacuum levels
- PC7.** feed the sugar syrup into the vacuum pan crystallizers to begin the crystallization process
- PC8.** add small quantity of sugar crystals or seed crystals to initiate the crystallization process
- PC9.** monitor the seeding process for uniform crystal formation
- PC10.** check the seed crystals are distributed evenly using agitators/stirrers
- PC11.** control supersaturation with these measures  
Measures: seed crystals, agitator speed, antisolvents or crystal growth modifiers, pH control,
- PC12.** monitor and test the progress of crystallization  
Parameters: sugar content, crystal size, quality of the growing sugar crystals
- PC13.** control the cooling rate to promote uniform growth of sugar crystals
- PC14.** leave the mass of sugar crystals in the crystallizers after draining the syrup namely the molasses
- PC15.** transfer the sugar crystals to centrifuges to separate sugar crystals from the remaining syrup (centrifuge rotates at 1000-2800 revolutions per minute)
- PC16.** use spring water to wash the crystals off the centrifuge
- PC17.** send sample to the appropriate department for quality check  
Quality check: flavor, color, purity, size
- PC18.** send the sugar crystals for drying station for drying process

*perform post-production cleaning and regular maintenance of equipment*

To be competent, the user/individual on the job must be able to:

Food Industry Capacity & Skill

- PC19.** clean the equipment with the approved cleaning agents and methods of cleaning
- PC20.** disassembling and cleaning separator components to prevent residual sugar accumulation and contamination
- PC21.** maintain the dust collection systems and filters to prevent air borne dust that can contaminate the sugar
- PC22.** follow the GMP health and safety standards while cleaning equipment
- PC23.** sanitize the work area with the approved sanitizers and as per GMP standards
- PC24.** handle the maintenance needs/repairs of equipment that are identified during cleaning activity
- PC25.** document the equipment maintenance and cleaning activities
- PC26.** dispose of waste materials gathered during the cleaning process

**Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

- KU16.** crystallization process in sugar production
- KU17.** working of the vacuum pan crystallizers and other tools used in this process
- KU18.** significance of adding seed crystals
- KU19.** need for monitoring growth of sugar crystals
- KU20.** factors that influence the crystallization of sugar
- KU21.** massecuite and mother liquor
- KU22.** centrifugation process to separate the crystals from the mother liquor
- KU23.** supersaturation process
- KU24.** significance of monitoring the cooling process
- KU25.** byproduct molasses
- KU26.** check the sugar flavor, color, purity and size as part of Quality control
- KU27.** documentation of crystallization process, cleaning and maintenance activities
- KU28.** industry best practices for manufacturing goods (GMP)
- KU29.** FSSAI schedule 4 standards with regard to manufacturing food products
- KU30.** personal health and safety standards while at work

**Generic Skills (GS)**

User/individual on the job needs to know how to:

- GS9.** read and interpret policies and process manuals
- GS10.** communicate with others effectively
- GS11.** collaborate with team members to increase process efficiency
- GS12.** plan and prioritize tasks to maximize productivity
- GS13.** be punctual and courteous
- GS14.** adhere to the production schedule and meet deadline
- GS15.** follow safety standards for self and others
- GS16.** read operation manuals and process documents to understand the equipment operation and process requirement

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
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**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N7107
<b>NOS Name</b>	Perform crystallization of sugar syrup in a sugar mill
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Next Review Date</b>	29/05/2027

**FIC/N7108: Perform refining of crystal sugar****Description**

This OS unit is about managing refining process of the sugar crystals as per the industry standard and the available machinery.

**Scope**

The scope covers the following

- Organize the raw materials for refining process
- Carryout refining of sugar from sugar crystals
- Perform post-production cleaning and regular maintenance of equipment

**Elements and Performance Criteria***Organize the raw materials for refining process*

To be competent, the user/individual on the job must be able to:

- PC1.** procure the sugar crystals for refining
- PC2.** clean the sugar crystals through clarification, evaporation, crystallization and drying
- PC3.** check the refining machinery are in working condition
- PC4.** verify the work area is clean and ready for the refining process
- PC5.** check the availability of health and safety kits in the work area

*Carryout refining of sugar from sugar crystals*

To be competent, the user/individual on the job must be able to:

- PC6.** pass the dried sugar crystals into different vibrating screens / Sievers with different mesh sizes for grading
- PC7.** collect the graded sugar in a container
- PC8.** transfer the remaining to the vibrating screens / Sievers again with a different mesh size to get different grades of sugar
- PC9.** send the sugar of different grades for quality check
- PC10.** conduct the quality of sugar to check if it meets the specifications

*perform post-production cleaning and regular maintenance of equipment*

To be competent, the user/individual on the job must be able to:

- PC11.** clean and sanitize the screens, sieves and other equipment for correct sizing and grading with the approved cleaning agents and methods of cleaning
- PC12.** follow the GMP health and safety standards while cleaning equipment
- PC13.** sanitize the work area with the approved sanitizers and as per GMP standards
- PC14.** address the repair/replacement needs of equipment that were identified during cleaning
- PC15.** inspect the equipment and infrastructure for wear and tears
- PC16.** dispose of waste materials in line with industry and environmental regulations
- PC17.** document the cleaning and maintenance activities for internal audit

**Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

- KU1.** refining process in sugar production

- KU2.** Instrumentation and control systems
- KU3.** different methods of sorting and grading sugar crystals
- KU4.** tools used in sorting and grading
- KU5.** operating techniques of the tools
- KU6.** check the sugar color, purity and size as part of Quality control
- KU7.** Industry Best Practices for manufacturing goods (GMP)
- KU8.** FSSAI schedule 4 standards with regard to manufacturing food products
- KU9.** personal health and safety standards while at work

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** read and interpret policies and process manuals
- GS2.** communicate with others effectively
- GS3.** collaborate with team members to increase process efficiency
- GS4.** plan and prioritize tasks to maximize productivity
- GS5.** be punctual and courteous
- GS6.** adhere to the production schedule and meet deadline
- GS7.** follow safety standards for self and others
- GS8.** read operation manuals and process documents to understand the equipment operation and process requirement

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
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**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N7108
<b>NOS Name</b>	Perform refining of crystal sugar
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Next Review Date</b>	29/05/2027

**FIC/N7109: Perform drying of crystal sugar****Description**

This OS unit is about removing the moisture from the sugar crystals in the drying section and ensure the final product meets the quality standards. They are also responsible for the maintenance and troubleshooting of the equipment used in the process.

**Scope**

The scope covers the following

- Prepare the tools for drying the raw sugar
- Carryout drying process in a sugar mill
- Perform post-production cleaning and regular maintenance of equipment

**Elements and Performance Criteria***Prepare the tools for refining the raw sugar crystals*

To be competent, the user/individual on the job must be able to:

- PC1.** check the availability and the working of the drying equipment for the drying process
- PC2.** verify the work area is clean and ready for the drying process
- PC3.** check the availability of health and safety kits in the work area
- PC4.** ensure all safety procedures are followed while working with high-temperature drying equipment

*Carryout drying of raw sugar crystals at the sugar mill*

To be competent, the user/individual on the job must be able to:

- PC5.** operate and monitor the drying equipment for efficient and safe working
- PC6.** adjust the temperature and airflow of the drying equipment
- PC7.** operate the conveyor for carrying the sugar to the dryer
- PC8.** supervise the loading of sugar crystals into the dryer for moisture removal
- PC9.** set the drying time for the sugar crystals based on the moisture content while loading and the desired moisture level at the end (recommended level 0.02% 0.06% by weight)
- PC10.** send the dried sugar for quality checks  
checks: moisture content
- PC11.** maintain records of the process carried out for quality audits and process optimization
- PC12.** transport the dried sugar for packaging

*perform post-production cleaning and regular maintenance of equipment*

To be competent, the user/individual on the job must be able to:

- PC13.** clean the dryers to remove residual sugar particles with the approved cleaning agents and methods of cleaning
- PC14.** maintain the dust collection systems and filters to prevent air borne dust that can contaminate the sugar
- PC15.** follow the GMP health and safety standards while cleaning equipment
- PC16.** sanitize the work area with the approved sanitizers and as per GMP standards
- PC17.** handle the maintenance needs/repairs of equipment that are identified during cleaning activity
- PC18.** document the equipment maintenance and cleaning activities

**Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

- KU1.** importance of drying process in sugar milling
- KU2.** working of the different types of driers used for removing moisture content in sugar
- KU3.** significance of maintaining the approved moisture level and ill effects of high levels of moisture
- KU4.** troubleshooting and maintenance of various tools used in this process
- KU5.** documentation of the drying process, cleaning and maintenance of tools
- KU6.** Industry Best Practices for Manufacturing Goods (GMP)
- KU7.** FSSAI schedule 4 standards with regard to manufacturing food products
- KU8.** personal health and safety standards while at work

**Generic Skills (GS)**

User/individual on the job needs to know how to:

- GS1.** read and interpret policies and process manuals
- GS2.** communicate with others effectively
- GS3.** collaborate with team members to increase process efficiency
- GS4.** plan and prioritize tasks to maximize productivity
- GS5.** be punctual and courteous
- GS6.** adhere to the production schedule and meet deadline
- GS7.** follow safety standards for self and others
- GS8.** read operation manuals and process documents to understand the equipment operation and process requirement

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
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**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N7109
<b>NOS Name</b>	Perform drying of crystal sugar
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Confectionery
<b>Occupation</b>	Processing
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Next Review Date</b>	29/05/2027



## Qualification



## **FIC/N9906: Apply food safety guidelines in Food Processing**

### **Description**

This unit covers the essential components of food safety, Good Manufacturing Practices (GMP), and personal hygiene in the food industry. It emphasizes the importance of individuals working in the food industry in protecting the health and well-being of consumers by following food safety protocols and procedures and ensuring the production of safe and high-quality food products.

### **Scope**

The scope covers the following :

- Apply personal hygiene and follow Good Manufacturing practices at the workplace.
- Implement Food Safety and pre-requisite programs (PRP) at the workplace.

### **Elements and Performance Criteria**

#### *Apply personal hygiene and follow Good Manufacturing practices at workplace*

To be competent, the user/individual on the job must be able to:

PC1. follow a site relevant documented procedure for Personal Hygiene and Visitor/ Contractor rules.

PC2. follow work instructions at levels of employees inside a food manufacturing site and ensure that the relevant instructions are well communicated and being followed at the fixed timelines.

PC3. ensure timely participate and carry out the relevant training and awareness sessions on personal hygiene, GMP, and related topics.

PC4. ensure timely medical examination from a prescribed and authorized doctor and comply with the guidelines of Schedule IV as described in Food Safety Standard Authority of India (FSSAI) guidelines.

PC5. fill in data in the daily monitoring checklist related to personal hygiene, food safety, and GMP.

PC6. follow a site-relevant documented procedure and area-wise work instructions for Good Manufacturing Practices (GMP) to be followed on the site.

• procedure: Hand washing requirements, Gowning & De gowning protocols, cleaning, and sanitation of employee lockers, follow the protocols as laid down in the different categories of processing areas like Low Risk, High Risk, High Care areas, etc.

PC7. follow all validated Do's & Don'ts inside a food manufacturing firm.

PC8. follow man and materials movement throughout the production facility, to restrict unwanted hazards to cross-contaminate the products which are being manufactured in the facility.

PC9. refer to the process flow charts, HACCP summary plan, and critical process parameters in each and respective areas of the production line.

PC10. identify the material requirements such as manufacturing equipments, Utensils, and other processing aids, cleaning chemicals, and cleaning work instructions in all the relevant areas of the manufacturing facility. Also, a special focus shall be given to Allergens and their risks. Wherever required, the allergen requirements shall be separately addressed.

PC11. ensure to properly tag and number all the equipment, machinery, tools, and other processing aids to keep proper traceability of the product being manufactured and handled at the site.

PC12. follow and implement all training and awareness guidelines in the manufacturing area and regularly participate in training effectiveness for evaluation.

PC13. participate in audits and address the aspects of Good Manufacturing Procedures, personal hygiene, and food safety.

PC14. ensure the record keeping and documentation such as Daily Monitoring Sheets, Batch Traceability Records, machine records, product parameters, process control parameters, etc.

#### *Implement food safety practices at the workplace*

To be competent, the user/individual on the job must be able to:

PC15. maintain updated facilities, equipment, and tool and design requirements to minimize the risks associated with the products being handled at the site.

PC16. follow the instruction in the raw and packaging materials warehouse and ensure receiving material parameters match all the laid requirements. parameters: Incoming vehicles Visual report, storage, and handling requirements, hazardous and non-hazardous goods, allergens, cross-contamination risks, Quarantine, Accepted & rejected goods, monitoring temperature and humidity, etc.

PC17. follow FSSAI Schedule IV requirements related to Pest Control, Cleaning, and Sanitation, Utilities, Waste Disposal, Prevention of Cross-Contamination, allergen management, corrective action, preventive actions, food operation control etc.

PC18. ensure timely check of the critical control points and product parameters.

PC19. record keeping and documentation such as daily monitoring sheets, cleaning sheets, parameters, etc.

PC20. report any food safety and GMP issue to the supervisor, if any.

### **Knowledge and Understanding (KU)**

The individual on the job needs to know and understand:

KU1. importance of personal hygiene, GMP, visitors & contractor's rules. Associated risk in case of deviation from the standard policies and how the requirement is linked with the site's FSSAI License.

KU2. importance of training and work instruction delivered by the supervisors.

KU3. importance of filling the records and checklists, formats and how to ensure that the timely and effective completion is achieved.

KU4. knowledge of trainings and skills required to perform in food processing premises.

KU5. understand FSSAI Schedule IV requirements of food handlers and PRPs within the processing area

KU6. importance of timely medical examinations and awareness of communicable diseases

KU7. Understanding of Do's & Don'ts, intellect mindset to understand the visual illustrations

KU8. understanding about Site Zoning plans.

KU9. awareness of layout which would help to demarcate the defined movements of RM, PM, FG, and wastes generated during the processing of goods. This one lays a framework to launch Good Manufacturing Practices (GMP) successfully and effectively on site.

KU10. understand the manufacturing process, product parameters and process control parameters such as CCPs

KU11. understanding about Hazard Analysis and Critical Control Points (HACCP)

KU12. understanding about Allergens and their types and controls to monitor effective handling of allergen raw materials on site.

KU13. basic understanding of traceability and mock recall

KU14. awareness about Internal & external Audits

KU15. understanding for RCA CAPA, cleaning and sanitation

KU16. awareness about record keeping and data monitoring in various sheets as per organizational requirement

### **Generic Skills (GS)**

User/individual on the job needs to know how to:

GS1. read and comprehend basic content to read labels, charts, signages, symbols and product manuals

GS2. communicate with coworkers appropriately to clarify instructions and other issues

GS3. plan and organize the work schedule, work area, tools, equipment, and materials for improved productivity

GS4. plan and prioritize tasks as per work requirements

GS5. always be punctual and courteous

GS6. good observations and intellect mindset



**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Ensure food safety and personal hygiene</i>	<b>7</b>	<b>19</b>	-	-
PC1. follow relevant practices to avoid cross contamination at all stages of food processing operations	1	4	-	-
PC2. follow organisational procedures for handling items that may cause allergic reactions	1	4	-	-
PC3. follow Good Manufacturing Practices (GMP) at the workplace. Good Manufacturing Practices: location and layout (ergonomics), cleaning and sanitation, equipment and containers, pest control, facilities (lighting, water supply, drainage and waste disposal, air quality and ventilation), food storage, transportation, and distribution (Source: Schedule IV, FSSAI Licensing and Registration, 2011)	3	7	-	-
PC4. follow Good Hygiene Practices (GHP) at the workplace appropriately. Good Hygiene Practices: use of gloves, hairnets, masks, ear plugs, goggles, shoes etc; washing hands regularly; treating injuries such as cuts, boils, skin infections and grazes; preventive health check-ups ; getting vaccinated whenever required. (Source: Schedule IV, FSSAI Licensing and Registration, 2011)	2	4	-	-
<i>Follow safety measures to avoid accidents</i>	<b>11</b>	<b>24</b>	-	-
PC5. use protective clothing/equipment for specific tasks and work conditions	2	4	-	-
PC6. identify job-site hazardous work and possible causes of risk or accident at the workplace	2	4	-	-
PC7. deal with hazards safely and appropriately to ensure safety of self and others as per organisational protocol	2	4	-	-
PC8. use various types of fire extinguishers effectively	2	4	-	-
PC9. respond promptly and appropriately to an accident situation or medical emergency	1	4	-	-

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC10. provide cardio-pulmonary resuscitation (CPR) as per the requirement (e.g. cardiac arrest)	2	4	-	-
<i>Follow emergency procedures</i>	<b>6</b>	<b>12</b>	-	-
PC11. follow workplace emergency and evacuation procedures	2	4	-	-
PC12. use safe methods to free a person from electrocution	2	4	-	-
PC13. administer appropriate first aid to victims in case of cuts, bleeding, burns, choking, electric shock, poisoning etc.	2	4	-	-
<i>Manage infection control</i>	<b>6</b>	<b>15</b>	-	-
PC14. use appropriate disinfectants to disinfect the work area and equipment as per organisational protocol	3	7	-	-
PC15. ensure personal hygiene by washing hands regularly using alcohol based sanitisers and wearing personal protective equipment (PPE)	1	4	-	-
PC16. report illness of self and others to the supervisor or concerned authority	2	4	-	-
<b>NOS Total</b>	<b>30</b>	<b>70</b>	-	-

**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N9901
<b>NOS Name</b>	Implement health and safety practices at the workplace
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Generic
<b>Occupation</b>	Generic
<b>NSQF Level</b>	3
<b>Credits</b>	TBD
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	24/02/2024
<b>NSQC Clearance Date</b>	24/02/2022

## FIC/N9902: Work effectively in an organisation

### Description

This unit is about working effectively with others.

### Scope

The scope covers the following :

- Communicate effectively
- Work in a team effectively
- Respect diversity

### Elements and Performance Criteria

#### *Communicate effectively*

To be competent, the user/individual on the job must be able to:

- PC1.** obtain complete information and instructions from designated personnel **PC2.** reciprocate understanding and seek clarifications whenever required **PC3.** provide information accurately and clearly
- PC4.** use inclusive language (verbal, non-verbal and written) that is gender, disability and culturally sensitive

#### *Work in a team effectively*

To be competent, the user/individual on the job must be able to:

- PC5.** plan tasks to be performed as per priority and need
- PC6.** consult with and assist others to maximize effectiveness and efficiency at work **PC7.** escalate problems and grievances beyond own scope to the concerned authority **PC8.** take appropriate action to resolve conflicts at the workplace

#### *Respect diversity*

To be competent, the user/individual on the job must be able to:

- PC9.** maintain a gender-neutral behaviour with everyone at the workplace
- PC10.** empathise with People with Disabilities (PwD) and offer help, if required
- PC11.** recognise and report incidents of harassment and discrimination to appropriate authority

### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** organizational quality procedures and processes associated with work
- KU2.** standards, policies, and procedures followed in the organization relevant to employment, harassment, discrimination and performance conditions
- KU3.** reporting structure, inter-dependent functions, lines, and procedures applicable at the workplace

- KU4.** different types of harassment and discrimination based on gender, disability, caste, religion, and culture
- KU5.** components of effective communication and its importance
- KU6.** importance of teamwork in organizational and individual success
- KU7.** importance of ethics and discipline for professional success
- KU8.** how to express and address grievances appropriately and effectively
- KU9.** importance and ways of managing interpersonal conflict effectively
- KU10.** different types of disabilities and the challenges faced by persons with disability (PwD)
- KU11.** laws, acts and provisions defined for PwD
- KU12.** importance of gender sensitivity and equality
- KU13.** legislations, grievance redressal mechanisms, and penalties against harassment in the workplace

### **Generic Skills (GS)**

User/individual on the job needs to know how to:

- GS1.** communicate information, doubts and concerns about work related matters in local language or Hindi/English
- GS2.** read and interpret information given in local language or Hindi/English
- GS3.** establish priorities and deadlines in consultation with other and record them
- GS4.** be punctual
- GS5.** listen to others concerns and doubts carefully and address them
- GS6.** be courteous

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Communicate effectively</i>	<b>8</b>	<b>13</b>	-	-
PC1. obtain complete information and instructions from designated personnel	2	3	-	-
PC2. reciprocate understanding and seek clarifications whenever required	2	3	-	-
PC3. provide information accurately and clearly	2	3	-	-
PC4. use inclusive language (verbal, non- verbal and written) that is gender, disability and culturally sensitive	2	4	-	-
<i>Work in a team effectively</i>	<b>8</b>	<b>14</b>	-	-
PC5. plan tasks to be performed as per priority and need	2	4	-	-
PC6. consult with and assist others to maximize effectiveness and efficiency at work	2	3	-	-
PC7. escalate problems and grievances beyond own scope to the concerned authority	2	3	-	-
PC8. take appropriate action to resolve conflicts at the workplace	2	4	-	-
<i>Respect diversity</i>	<b>6</b>	<b>12</b>	-	-
PC9. maintain a gender-neutral behaviour with everyone at the workplace	2	4	-	-
PC10. empathise with People with Disabilities (PwD) and offer help, if required	2	4	-	-
PC11. recognise and report incidents of harassment and discrimination to appropriate authority	2	4	-	-
<b>NOS Total</b>	<b>22</b>	<b>39</b>	-	-

**National Occupational Standards (NOS) Parameters**

<b>NOS Code</b>	FIC/N9902
<b>NOS Name</b>	Work effectively in an organisation
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Generic
<b>Occupation</b>	Generic
<b>NSQF Level</b>	3
<b>Credits</b>	TBD
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	18/06/2026
<b>NSQC Clearance Date</b>	24/02/2022

## SGJ/N1702: Optimize resource utilization at workplace

### Description

This unit is about adopting sustainable practices and optimizing use of resources, especially material, energy and waste, in day-to-day operations at work

### Scope

The scope covers the following : Material

- conservation practices
- Energy/electricity conservation practices Effective
- waste management/recycling practices

### Elements and Performance Criteria

#### *Material conservation practices*

To be competent, the user/individual on the job must be able to:

- PC1. identify ways to optimize usage of material including water in various tasks/activities/processes
- PC2. check for spills/leakages in various tasks/activities/processes
- PC3. plug spills/leakages and escalate to appropriate authority if unable to rectify PC4. carry out routine cleaning of tools, machines and equipment *Energy/electricity*

#### *conservation practices*

To be competent, the user/individual on the job must be able to:

- PC5. identify ways to optimize usage of electricity/energy in various tasks/activities/processes
- PC6. check if the equipment/machine is functioning normally before commencing work and rectify wherever required
- PC7. report malfunctioning (fumes/sparks/emission/vibration/noise) and lapse in maintenance of equipment
- PC8. ensure electrical equipment and appliances are properly connected and turned off when not in use

#### *Effective waste management/recycling practices*

To be competent, the user/individual on the job must be able to:

- PC9. identify recyclable and non-recyclable, and hazardous waste generated
- PC10. segregate waste into different categories
- PC11. dispose non-recyclable waste appropriately
- PC12. deposit recyclable and reusable material at identified location
- PC13. follow processes specified for disposal of hazardous waste

### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:



- KU1.** potential hazards, risks and threats based on the nature of work **KU2.** layout of the workstation and electrical and thermal equipment used **KU3.** organizations procedures for minimizing waste
- KU4.** efficient and inefficient utilization of material and water
- KU5.** ways of efficiently managing material and water in the process **KU6.** basics of electricity and prevalent energy efficient devices **KU7.** ways to recognize common electrical problems
- KU8.** common practices of conserving electricity
- KU9.** usage of different colours of dustbins
- KU10.** categorization of waste into dry, wet, recyclable, non-recyclable and items of single-use plastics
- KU11.** waste management and methods of waste disposal
- KU12.** common sources of pollution and ways to minimize it

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** record data on waste disposal at workplace
- GS2.** complete statutory documents relevant to safety and hygiene
- GS3.** read Standard Operating Practices (SOP) documents
- GS4.** communicate with colleagues on the significance of greening of jobs
- GS5.** make timely decisions for efficient utilization of resources
- GS6.** complete tasks efficiently and accurately within stipulated time **GS7.** work with supervisors/team members to carry out work related tasks **GS8.** identify cause and effect of greening of jobs

**Assessment Criteria**

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Material conservation practices</i>	<b>4</b>	<b>8</b>	-	-
PC1. identify ways to optimize usage of material including water in various tasks/activities/processes	1	2	-	-
PC2. check for spills/leakages in various tasks/activities/processes	1	2	-	-
PC3. plug spills/leakages and escalate to appropriate authority if unable to rectify	1	2	-	-
PC4. carry out routine cleaning of tools, machines and equipment	1	2	-	-
<i>Energy/electricity conservation practices</i>	<b>4</b>	<b>8</b>	-	-
PC5. identify ways to optimize usage of electricity/energy in various tasks/activities/processes	1	2	-	-
PC6. check if the equipment/machine is functioning normally before commencing work and rectify wherever required	1	2	-	-
PC7. report malfunctioning (fumes/sparks/emission/vibration/noise) and lapse in maintenance of equipment	1	2	-	-
PC8. ensure electrical equipment and appliances are properly connected and turned off when not in use	1	2	-	-
<i>Effective waste management/recycling practices</i>	<b>5</b>	<b>10</b>	-	-
PC9. identify recyclable and non-recyclable, and hazardous waste generated	1	2	-	-
PC10. segregate waste into different categories	1	2	-	-
PC11. dispose non-recyclable waste appropriately	1	2	-	-
PC12. deposit recyclable and reusable material at identified location	1	2	-	-
PC13. follow processes specified for disposal of hazardous waste	1	2	-	-
<b>NOS Total</b>	<b>13</b>	<b>26</b>	-	-

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	SGJ/N1702
<b>NOS Name</b>	Optimize resource utilization at workplace
<b>Sector</b>	Green Jobs
<b>Sub-Sector</b>	Other Green Jobs
<b>Occupation</b>	Resource Optimization
<b>NSQF Level</b>	3
<b>Credits</b>	TBD
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	24/02/2026
<b>NSQC Clearance Date</b>	24/02/2022

### Assessment Guidelines and Assessment Weightage

#### Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
4. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training centre (as per assessment criteria below).
5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training centre based on this criterion.
6. To pass the Qualification Pack, every trainee should score a minimum of 70% of aggregate marks to successfully clear the assessment.
7. In case of unsuccessful completion, the trainee may seek reassessment on the

Qualification Pack.

**Minimum Aggregate Passing % at QP Level : 70**

(Please note: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

### Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
FIC/N9026: Prepare for production			-	-		
			-	-		
			-	-		
FIC/N9901.Implement health and safety practices at the workplace			-	-		
FIC/N9902.Work effectively in an organisation			-	-		
SGJ/N1702.Optimize resource utilization at workplace			-	-		
<b>Total</b>			-	-		

**Acronyms**

<b>NOS</b>	National Occupational Standard(s)
<b>NSQF</b>	National Skills Qualifications Framework
<b>QP</b>	Qualifications Pack
<b>TVET</b>	Technical and Vocational Education and Training

**Glossary**

<b>Sector</b>	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
<b>Sub-sector</b>	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
<b>Occupation</b>	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
<b>Job role</b>	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
<b>Occupational Standards (OS)</b>	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
<b>Performance Criteria (PC)</b>	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
<b>National Occupational Standards (NOS)</b>	NOS are occupational standards which apply uniquely in the Indian context.
<b>Qualifications Pack (QP)</b>	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
<b>Unit Code</b>	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
<b>Unit Title</b>	Unit title gives a clear overall statement about what the incumbent should be able to do.
<b>Description</b>	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
<b>Scope</b>	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
<b>Knowledge and Understanding (KU)</b>	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.

<b>Organisational Context</b>	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
<b>Technical Knowledge</b>	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
<b>Core Skills/ Generic Skills (GS)</b>	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
<b>Electives</b>	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
<b>Options</b>	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.